

CENTRAL CHAT

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CENTRAL'S 4TH QUARTER DIVISION DIAMOND

The **Division Diamond** is an award that recognizes an exceptional therapist each quarter. The votes are in, and **Nancy Estes, SLP**, Division 9, is the Division Diamond for the 4th quarter of 2009!! Congratulations, Nancy!

Nancy consistently exceeds attendance and productivity expectations. She always turns in her documentation at the earliest deadline. Nancy communicates effectively with the Central Staff and always is willing to take "just one more patient" because she doesn't want to see any child who has a need go without therapy.

"I love what I do and I love working with kids," she said. She also said that her "type 'A' personality" contributes to her high level of productivity.

Central is **THANKFUL** to have Nancy Estes on **OUR TEAM!!**

For her achievements, she was awarded \$100 in Toy Store Bucks. Congratulations Nancy! Happy Spending!!



Our Division Diamond Nancy Estes, SLP
Fourth Quarter Winner

CENTRAL IS MOVING ON...



Downstairs that is! Central is booming and requires more space. We are going to occupy the entire glassed-in area downstairs in the Corporate Office. The move is scheduled for April. Come check out our new offices, therapist work area, supply room, and of course, therapist lounge area.

P.S. Goodies will be available for all visiting therapists.

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CENTRAL'S FIRST THERAPIST APPRECIATION



TOY STORE UPDATE

Central's therapists have been putting their hard-earned bucks to good use at the toy store! There's a wide variety of toys at the store that keeps growing all the time, including:

- Pocket Otoscopes
- DNZ vibe travel kits
- Phonological Flash Cards
- Activity Flash Cards
- Rush Hour Jr.
- Arizona –Arctic test
- Lady Bug Bean Bags
- Sequencing Beads
- Seamantics
- Spanish Preschool Phonology Cards
- Balance Boards



These are just a few of the items in our expanding catalog. More have been ordered for our inventory. What will you order next?

Continue to earn T2K bucks — they go the distance to help provide fun and exciting therapy.

ANGELA IS THE NEW DFW REGIONAL MANAGER

Angela Lawson, RN, was recently promoted from her position as Central District Manager to DFW Regional Manager and will now oversee the four divisions in the DFW area.



Angela has been a valued asset to the Central Office and

will be missed by all of us on the team — although she will still be close by in the Corporate Office!

We're all looking forward to all the great things that are in store for her as Regional

Manager and for THERAPY 2000. Congratulations, Angela!

Things we will miss about Angela in the Central Office:

- All her nursing advice.
- All our diet stories.
- The awesome queso she makes.
- Her constant laugh and jokes.
- And so much more....

**Felicidades Jefa!
Aka(Boss Lady)**

CENTRAL DIVISION REMINDERS

1. All private insurance cases, Superior and Amerigroup evaluations have to be turned in within 24 hours of the evaluation. Please hold on your visits until you get authorization from Kimmy.

2. If you are completing an admit, you must call and report completion to Kimmy in real time. Please don't wait until the end of your day. If you do an admit after hours, call her at 469-533-2895 and leave a

message.

3. Please stick to the three-day check-out limit for audiometers. You will be expected to turn it in at that time unless you have permission from your supervisor.

4. Please stick to the three-day test check out rule. Same expectations as #3.

5. SLPs, please remember to complete your OM/D form and submit with all dysphagia SOC patients. In your SOC evaluation, under the OM section, put

"Oral Motor/Oral Motor Dysphagia protocol completed per THERAPY 2000 policy and procedure" along with your exam findings.

6. If you are sick, please call your office supervisor to help you with your case load for the day.

7. If Jeff calls you with a new patient, you must respond within four hours. If you respond after hours, please leave a message at 469-533-2920.

CALENDAR**April 9, 2010****NICU to Home:
Transition Care Skills
(1 day)****8:30 am-5 pm****Jennifer Meyer, M.A.
CCC-SLP & Robynne
Elkin, MOT,OTR, CKT
(Intermediate)****April is OT month We
celebrate all our OT's
in Central.****May 14, 2010****What Every Therapist
Should Know About
Autism****(3 hours TBD)****Dr. Carolyn Garver,
Director of the Autism
Treatment Center****May is Nurse & ST
month. We celebrate all
our ST's and Nurses in
Central.****WELCOME, NEW HIRES**

Alyssa De La Cruz, OTR was attending TWU Dallas when she heard about us. Alyssa earned her RN license and degree from Texas A&M Corpus Christi. She worked as a nurse for two years in the operating room, then moved into Occupational therapy. She lives in North Dallas with her Chihuahua Felipe that she loves very much. She will have patients in Irving.



Molly Keating, STA earned her degree in Speech-Language Pathology at TCU. She is now attending graduate school for Speech-Language Pathology at UTD and plans to graduate in May of next year. She's been with THERAPY 2000 since June of 2009, but just recently transferred from the North division to Central. She is from Trophy Club, Texas.



Cynthia Garza, bilingual STA started full-time at Central in mid-March. The University of North Texas graduate applied online at T2000.com and is moving to Dallas from Edinburg (all the way down in the Rio Grande Valley), where she worked as a bilingual Assistant ST in pediatrics for more than six years. Cynthia will be supervised by Meri Linscomb.



**Congratulations to
Monica & Rodney Davila
on their newest addition
to the family!**

Sofia Alexandra Davila

Born 1/14/10 6lbs 11oz.

18 1/2 inches long

Joins 4-year-old brother Julian

